

BEST-PRACTICE HEARING AID FOLLOW-UP CHECKLIST

Regular follow-up care helps ensure hearing aids remain comfortable, effective and appropriate.

Hearing Aid
Follow Up
Checklist

1st & 2nd Follow-Up Review

- ☐ Patient's experience since fitting discussed
- ☐ Physical comfort assessed
- ☐ Auditory comfort assessed
- ☐ Retention and insertion reviewed
- ☐ Wear time and daily use discussed
- ☐ Patient concerns and difficulties identified
- ☐ Datalogging reviewed
- ☐ Programming adjusted where necessary

Hearing Aid Performance

- ☐ Aided speech-in-noise testing completed where appropriate
- ☐ Post-fitting testing completed where needed
- ☐ Prescriptive fit rechecked where required
- ☐ Feedback or sound-quality concerns addressed
- ☐ Volume and programme settings reviewed
- ☐ Application and Bluetooth use reviewed
- ☐ Accessories reviewed where applicable
- ☐ User settings documented

Outcome Assessment

- ☐ Validated outcome measure used where appropriate (Questionnaire)
- ☐ Progress towards treatment goals reviewed
- ☐ Patient-perceived benefit documented
- ☐ Further rehabilitation needs identified

Care, Maintenance and Rehabilitation

- ☐ Cleaning procedures reviewed
- ☐ Wax filters and domes checked or replaced
- ☐ Earmould tubing checked where applicable
- ☐ Device drying or dehydration discussed
- ☐ Detailed device maintenance completed where necessary
- ☐ Communication strategies reinforced
- ☐ Auditory training resources discussed if applicable
- ☐ Support groups or rehabilitation services discussed
- ☐ Warranty and loss-and-damage cover reviewed

Six-Month Performance Review

- ☐ Hearing aid performance reviewed
- ☐ Patient satisfaction and perceived benefit discussed
- ☐ Datalogging reviewed
- ☐ Device function and physical condition checked
- ☐ Maintenance and cleaning completed
- ☐ Programming adjusted where necessary

Annual Review

- ☐ Comprehensive hearing assessment completed
- ☐ Hearing aid settings reviewed against current hearing levels
- ☐ Real Ear Measurement repeated where appropriate
- ☐ Devices and accessories inspected
- ☐ Ongoing treatment goals reviewed
- ☐ Future hearing care plan discussed